



QUICKGUIDE *for* **PrestaShop**

Version: 3.7.16
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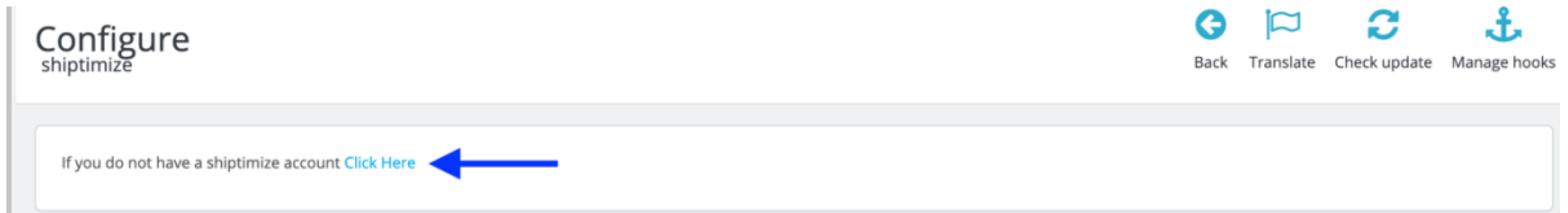
Installation

1. Go to “**Module Catalog**”
2. Click “**Upload a Module**”
3. Choose the module zip file you downloaded from the **Shiptimize** or **Pakketmail app**.
4. Once the installation is done, click “**Configure**”

Note: In case you’re upgrading from a version prior to 3.0, reset the old plugin from module manager.

Configuration

1. In case you do not have a Shiptimize or PakketMail account, click to **request an account**.
Fill in your data and our team will contact you shortly after.



2. Login to your Shiptimize or PakketMail account and create a **Public and Private key** via “**Key Management**” or “**Sleutelbeheer**”
3. Copy the **Public and Private keys** in the Plugin settings at PrestaShop

4. Select under “Export all” which types of order statuses are used for shipments that are ready to be send.

SHIPTIMIZE SETTINGS

* Public Key

* Private Key

Gmaps Key

Checkout

If Checkout is enabled when a user selects a carrier that offers pickup points we will append

Export Preset Orders

- Awaiting bank wire payment
- Awaiting Cash On Delivery validation
- Awaiting check payment
- Canceled
- Delivered
- On backorder (not paid)
- On backorder (paid)
- Payment accepted
- Payment error
- Processing in progress
- Refunded
- Remote payment accepted
- Shipped

When you click "Export Preset Orders" in the orders view, export all orders not exported suc

Exclude Shipping Weight

Debug

5. Click “**Save**”. When inputting valid keys, the plugin will create new shipping methods for every available carrier in your Shiptimize or PakketMail account in PrestaShop
6. **Note:** Each installation should have one set of keys. If you have more than one shop, please generate one pair of keys for each shop.
7. If you have cache enabled or combine styles or scripts, clear the cache in “**Advanced Parameters**” > “**Performance**”
8. Optional settings:
 - a) **Checkout** – if you don’t want to show pickup locations to your clients choose “disabled”
 - b) **Exclude Shipping weight** – if you didn’t set a weight in your products, or you are using different units in those products, then choose “no” and we will not send the order weight when you export orders.
 - c) **Debug** – if enabled show a table that lists the Shiptimize carriers.

Carriers Configuration

1. Go to “**Shipping**” > “**Carriers**” to activate and configure carriers you wish to make available on your online store’s checkout.
2. Click “Edit” for additional settings

Carriers

 Add new carrier  Recommended Modules  Help


| ID | Name | Logo | Delay | Status | Free Shipping | Position | |
|--------------------------|----------------------------------|------|----------------------|--------|---------------|----------------------|-------------------------------------|
| -- | <input type="text"/> | -- | <input type="text"/> | - | - | <input type="text"/> | <input type="text" value="Search"/> |
| <input type="checkbox"/> | 1716 Shiptimize GLS Pakket | | n days | × | × | + 1 | Edit |
| <input type="checkbox"/> | 1717 Shiptimize PostNL Briefpost | | n days | × | × | + 2 | Edit |
| <input type="checkbox"/> | 1718 Shiptimize UPS | | n days | × | × | + 3 | Edit |

General Settings

Shiptimize PostNL Pakketten

 
Cancel Help

LOGO



1 General settings **2** Shipping locations and costs **3** Size, weight, and group access **4** Summary

* **Carrier name**

* **Transit time**

Speed grade

Logo
Format: JPG, GIF, PNG. Filesize: 8.00 MB max. Current size: undefined.

Tracking URL
For example: 'http://example.com/track.php?num=@' with '@' where the tracking number should appear.

Carrier name: The name that will be shown to your customer

Transit Time: A text description of how long it takes on average for a delivery to reach its destination. Ex. 3 working days

Speed Grade: Optional – Choose a number from 0-9 where 0 is the slowest and 9 is the fastest to indicate how fast each carrier performs an average delivery.

Logo: Optional - If there is a logo, it will be displayed to the client.

Tracking URL: Optional - A prefix for the tracking. If set, it will be included in the tracking information of the order.

Make sure to include a “@” where the tracking ID should be included. Ex. `http://{carrierurl}/?&{shipment_id}=@`

Shiptimize Carrier Options

Carrier options are available under “**Shiptimize Carrier options**” in the “**General Settings**” tab.

All orders shipped with this carrier will have the options you assign here.

Should you wish to offer different combinations of options, on the carrier list: select the carrier, then choose: “**Bulk actions**” > “**Duplicate**”.

Edit the new carrier and set a new option’s combination.

SHIPTIMIZE CARRIER OPTIONS

Service Level

-

Multi Store

In case you have a multi store set-up, step 2 in this configuration shows “**MultiStore**”. Define in which stores this carrier should be made available.

LOGO

1 General settings

2 MultiStore

3 Shipping locations and costs

4 Size, weight, and group access

5 Summary

Shop association

Shops

Collapse All Expand All Check All Uncheck All

Group: Default

- Second shop
- test

Previous Next Finish

Shipping locations and Costs



Add handling costs YES NO

Free shipping YES NO

Billing According to total price.
 According to total weight.

Tax

Out-of-range behavior

Ranges

| | | | |
|-----------------------------------|-------------------------------------|---|----------|
| Will be applied when the price is | >= | € | 0.000000 |
| Will be applied when the price is | < | € | 100 |
| All | <input type="checkbox"/> | € | |
| Africa | <input type="checkbox"/> | € | |
| Asia | <input type="checkbox"/> | € | |
| Central America/Antilla | <input type="checkbox"/> | € | |
| Europe | <input checked="" type="checkbox"/> | € | 10 |
| Europe (non-EU) | <input type="checkbox"/> | € | |
| North America | <input type="checkbox"/> | € | |
| Oceania | <input type="checkbox"/> | € | |
| South America | <input type="checkbox"/> | € | |

Add Handling costs: If set to yes, then handling costs will be added to the base cost. You can set how much to charge for that in “**Shipping**” > “**Preferences**” > “**Handling charges**”.

Free Shipping: If enabled, then this method is free

Billing: Choose if you want to define rules by weight or price

Tax: The tax to apply to the base cost

Ranges: This is where you define a price for each zone and range. If you want to enable a zone, you should tick the box next to it.

Size, Weight and group access

1 General settings → 2 MultiStore → 3 Shipping locations and costs → 4 Size, weight, and group access

5 Summary

Maximum package width (cm) 0

Maximum package height (cm) 0

Maximum package depth (cm) 0

Maximum package weight (kg) 0.000000

Group access

| <input type="checkbox"/> | ID | Group name |
|-------------------------------------|----|------------|
| <input checked="" type="checkbox"/> | 1 | Visitor |
| <input checked="" type="checkbox"/> | 2 | Guest |
| <input checked="" type="checkbox"/> | 3 | Customer |

Fill out the fields and remember to enable the groups you would like to make this method available to.

Summary

1 General settings

2 MultiStore

3 Shipping locations and costs

4 Size, weight, and group access

5 Summary

CARRIER NAME PAKKETMAIL MRW

This carrier is **not free** and the delivery announced is: **n days**.

The shipping cost is calculated **according to the price** and the tax rule **PT Standard Rate (23%)** will be applied.

This carrier can deliver orders from **0.000000 €** to **100.000000 €**. If the order is out of range, the behavior is to **apply the cost of the highest defined range**.

This carrier will be proposed for those delivery zones
Europe

And it will be proposed for those client groups
Visitor
Guest
Customer

Finally, this carrier will be proposed in those shops

Enabled YES NO

Previous Next **Finish**

Read the summary and confirm that all settings are correct. Then click “**Finish**” to enable the carrier.

Automated updates between Shiptimize / PakketMail and PrestaShop

As soon as a shipping label is created from your shipping dashboard, a tracking number is automatically generated. This tracking number is automatically updated in your PrestaShop store and associated with the correct order.

Additionally, from your Shiptimize account (**Settings > Connect > Shop details**) or from your PakketMail account (**Settings > Shops**) you can set in which moment(s) order statuses in your PrestaShop backend should be updated.

You can select to update when (1) an order is imported into your shipping dashboard, (2) a shipping label has been printed, (3) the shipment has been delivered.

The Checkout for your Customer incl. Pickup locations

After installation and configuration, according to the steps provided above, all enabled carriers are offered as shipping options to your customer in the checkout.

If a carrier provides a service to directly deliver to a Pickup Location, a button will be added to the checkout, allowing the user to select their preferred location.

3 SHIPPING METHOD



**Shiptimize DHL Parcel (2C) -
Pickup**

n days

€12.00 tax incl.

CHOOSE PICKUP LOCATION


As soon as your customer clicks “**choose pickup location**”, we will display a map (Google Maps in case you’ve entered a Google Maps key in plugin configuration.

Otherwise an OpenStreetMap including the nearest Pickup Locations.

my store Contact us
X

Options

- parcelShop: Nieuwe Gouw 42, Landsmeer
- parcelShop: Bezaanjachtplein 299, AMSTERDAM
- parcelShop: Metaalbewerkerweg 3, Amsterdam
- parcelShop: Zonneplein 23, AMSTERDAM
- parcelShop: Buikslotermeerplein 207, Amsterdam



Map data ©2019 Google. [Terms of Use](#) | [Report a map error](#)

[Return policy \(edit with Customer resource module\)](#)

Export Orders

In case you want to export orders to create shipping labels, we offer two options to do so:

Export pre-set order statuses: Click this option to export all orders that were not exported before and have an order status that you configured in your Plugin settings after **“Export all”**;

Export selected orders: Click this option to send any selected order regardless of status to your shipping dashboard. This allows you to re-export orders if you deleted them in the platform. If you try to re-export an order that is already in the platform, it will be refused, based on an already existing order number.

The screenshot shows a table of orders with columns for checkboxes, order numbers, codes, shipping status, country, name, amount, payment method, status, date, and actions. A bulk actions menu is open, showing options like 'Select all', 'Unselect all', 'Change Order Status', 'Export All to Shiptimize', and 'Export Selection to Shiptimize'. A tooltip 'Not Exported My carrier' is also visible over one of the order rows.

| Order ID | Code | Status | Country | Name | Amount | Payment Method | Order Status | Date | Actions |
|----------|-----------|--------|---------------|--------------|--------|--------------------|----------------------------|---------------------|---------|
| 50 | GBUCKFNMB | No | Netherlands | H. Guerreiro | €35.14 | Bank transfer | Payment accepted | 00:33:18 | [View] |
| 49 | SBCOTFWDA | No | Netherlands | H. Guerreiro | €28.80 | Bank transfer | Processing in progress | 01/28/2019 20:29:40 | [View] |
| 48 | WHTFILNRH | No | Netherlands | H. Guerreiro | €63.55 | Bank transfer | Awaiting bank wire payment | 01/25/2019 01:10:36 | [View] |
| 47 | IVUATASTQ | Yes | Netherlands | J. Spiertz | €46.75 | Bankoverschrijving | Payment accepted | 01/24/2019 09:31:15 | [View] |
| 46 | EFKMWVWQQ | No | Netherlands | H. Guerreiro | €34.87 | Bank transfer | Awaiting bank wire payment | 01/24/2019 05:18:36 | [View] |
| 45 | REGWNIGQS | No | Netherlands | H. Guerreiro | €69.89 | Bank transfer | Payment accepted | 01/24/2019 02:17:18 | [View] |
| 44 | RABTMKGJZ | No | Netherlands | H. Guerreiro | €49.27 | Bank transfer | Payment accepted | 01/23/2019 02:03:54 | [View] |
| 43 | UTPEQHDXX | No | Netherlands | H. Guerreiro | €28.92 | Bank transfer | Awaiting bank wire payment | 01/23/2019 02:00:11 | [View] |
| 42 | PDCQVNMKH | Yes | Portugal | H. Guerreiro | €40.80 | Bank transfer | Awaiting bank wire payment | 01/21/2019 23:57:26 | [View] |
| 5 | KHWLJLZLL | No | United States | J. DOE | €20.90 | Bank wire | Awaiting bank wire payment | 01/09/2019 06:48:14 | [View] |
| 4 | FFATNOMMJ | No | United States | J. DOE | €14.90 | Payment by check | Awaiting check payment | 01/09/2019 06:48:14 | [View] |
| | | No | United States | J. DOE | €14.90 | Payment by check | Payment error | 01/09/2019 06:48:14 | [View] |
| | | No | United States | J. DOE | €69.90 | Payment by check | Awaiting check payment | 01/09/2019 06:48:14 | [View] |
| | | Yes | United States | J. DOE | €61.80 | Payment by check | Processing in progress | 01/09/2019 06:48:14 | [View] |

Update new Carriers in PrestaShop

In case new carriers are activated in your shipping dashboard after you have installed and configured your PrestaShop, and you want to add those carriers in your PrestaShop, go over to “**Configuration**” and save the settings.

Every time you do this, the plugin will ask the app which carriers are activated and update the plugin settings.